

Providing a Scalable Platform for Third-party Administrators

The Client

A back-office support organization for multiple third-party administrators, who needed an accelerated launch of platform, strategic ecosystem partners, and access to data.

Business Objective

Rapid delivery of enterprise-wide core administration system using modern architecture, which provided rapid return on investment (ROI), scalability, and consumer engagement.

How Mphasis Helped

- Applied enterprise-wide core administration
- Accelerated delivery of the organization's core system using a componentized delivery approach
- Initiated application hosting and support
- Augmented staff by providing hosting and technical support for the Javelina® product
- Delivered Javelina®-designed consumer engagement portals
- Supported real-time integration of consumer-driven functions such as enrolment and claims status
- Provided start-up consulting and business-specific training
- Provided industry expertise to support, start up and growth
- Provided application training to employees

Value Delivered



About Mphasis

Mphasis enables customers to reimagine their digital future by applying a unique formula of integrated cloud and cognitive technology. Mphasis X2C² formula for success, (shift anything to cloud and power everything with cognitive), drives five dimensions of business value with an integrated consumer-centric Front2Back™ Digital Transformation, enabling Business Operations and Technology Transformation. Mphasis applies advancements in cognitive and cloud to traditional application and infrastructure services to bring much needed efficiency and cost effectiveness. Mphasis' core reference architectures and tools, combined with domain expertise and hyper specialization are the foundation for building strong relationships with marquee customers.

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