

# Delivering a Digital-enabled Health Plan

## The Client

An administrator for self-insured groups who needed to interact in real-time with their in-house clinics, pharmacy benefit managers, and data analytics solutions.

### Business Objective

To create an integrated architecture to deliver one point of service (POS) and adjust claims across multiple products.

### How Mphasis Helped

- Provided a modernized core claims processing component
- Delivered a modernized core Platform as a Service (PaaS) environment
- Used a core integration component that supports real-time transactions across systems
- Received and processed accumulator data in real-time across medical and pharmacy products to calculate members' out of pocket expenses
- Initiated the Javelina-led agile development of client requirements
- Supported real-time submissions, adjudication decisions, and responses across multiple channels
- Developed support for real-time receipt of accumulators across multiple sources
- Established on-the-fly claims adjudication across multiple products
- Organized immediate POS response and request

### Value Delivered



## About Mphasis

Mphasis enables customers to reimagine their digital future by applying a unique formula of integrated cloud and cognitive technology. Mphasis X2C<sup>2</sup> formula for success, (shift anything to cloud and power everything with cognitive), drives five dimensions of business value with an integrated consumer-centric Front2Back™ Digital Transformation, enabling Business Operations and Technology Transformation. Mphasis applies advancements in cognitive and cloud to traditional application and infrastructure services to bring much needed efficiency and cost effectiveness. Mphasis' core reference architectures and tools, combined with domain expertise and hyper specialization are the foundation for building strong relationships with marquee customers.

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